



Access Services

A new option to give you access to the most challenging mobile phones

XRY supports the extraction of data from tens of thousands of mobile device profiles and app versions, but there are always some devices that can't be extracted with standard cables and methods.

Now there is a new option for law enforcement and other government agencies that need access to the most challenging mobile phones in critical cases - MSAB Access Services.



Physical and/or logical acquisition and decryption



Compliant with forensic standards



Performed on site or in a secure MSAB facility

With MSAB Access Services, our forensic experts use advanced techniques to access the data in selected mobile devices above and beyond what is currently supported by our XRY product. This is data that would otherwise be unattainable, and which could mean the difference between solving a case or not.

Covering an ever changing selection of mobile devices

These new services give you access to data from selected models and chipsets by using advanced security bypass, extraction and decryption methods. As new phone models enter the market, we constantly develop and refine new methods to unlock devices and decrypt data.

How does it work?

MSAB Access Services are delivered in one of our secure MSAB forensic facilities using forensically sound techniques and with written documentation of all steps. In selected special cases, service may be able to take place on site at a customer facility. Customers using MSAB Access Services will receive an XRY file containing all recovered data, alongside return of the device for safe custody.

What mobile device models are supported by these services?

Contact us to learn what support we can provide for a specific mobile phone.

What is extracted?

The deliverable data depends on the specific mobile device make and model.

Examples of supported models

- Samsung S7-S10, A10-A50
- Samsung Galaxy S8/9/10/20 devices
- LG Qualcomm
- Samsung Qualcomm
- Motorola Qualcomm
- Xiaomi Qualcomm
- Huawei
- LG Qualcomm and Other Android phones



Contact us at services@msab.com with your inquiry on the specific phone model and we will quickly respond to your request.