By working with thousands of organizations throughout the world, MSAB has developed a unique level of knowledge about mobile forensic best practices. We apply this knowledge in every Implementation Services project, to ensure that customer organizations get the capabilities they want and need.

With MSAB Implementation Services, we work with you to design and implement the mobile forensic solution that is right for you. Our Professional Services team manages the project, performs system/environment checks, helps define your use cases and configure user sequences, installs hardware and software, coordinates network set up and more.
Get started
Contact ps@msab.com or your MSAB sales representative and we will quickly respond to your request.

The MSAB Implementation Services offer is fully flexible and tailored to your needs. Consult with us on what services would be appropriate for you:

- **Project Management**
- **System and Environment Verification**
- **Installation**
- **Product and Workflow Updates Service**
- **Workflow Design and Development**

**Service Benefits**

- Reduce risks and ensure that your mobile forensic solution is implemented successfully, by having MSAB manage all or selected parts of your implementation project.
- Benefit from the MSAB Professional Services team’s expert knowledge and experience designing and implementing mobile forensic systems for thousands of customers.
- See that your mobile forensic operations are fast, efficient and cost-effective.
- Have confidence your system meets compliance standards.
- Get regular reporting on key criteria, to determine success and scope for optimization.

**Project Management**
Project management is key to the success of an implementation project. Our experienced project managers plan, execute and control the implementation to make sure specific goals and success criteria are met – on time and on budget.

**System and Environment Verification**
An essential step in the implementation process is to verify that your current IT infrastructure can support the performance of the planned mobile forensic solution. When performing this service, we follow a rigorous quality control process to identify and fix problems, and minimize risks.

**Installation**
In multi-unit implementations or with products like the Kiosk, we can provide complete management of the unpacking and installation of units included in the purchase. For networked solutions controlled by our software program XEC Director, or when you want to be able to transfer data from a unit to another point, we will assist in the set up and configuration of your IT network.

**Workflow Design and Development**
A workflow is the process users follow to extract and analyze mobile forensic data. Working with you, we design a custom workflow to meet your organizational needs, to comply with requirements, and to recognize that different users and user roles may need to follow different sequences.

We design workflows that:
- Are based on your practical needs and our knowledge of best practices
- Align with your requirements and regulations – as well as organizational capabilities and constraints
- Are tailored for different user groups in your organization, based on their objectives and skill levels. This ensures that users can perform mobile forensic operations according to their specific needs and abilities.

A well-designed workflow means that the software guides users with absolute clarity, leaving no uncertainty in their work, and prompting them to consider and take specific actions to extract and analyze the data from every mobile device.

**Product and Workflow Updates Service**
With a Service Level Agreement (SLA) in place, we make sure that your mobile forensic solution stays up to date and that your workflows are optimized according to our most recent product updates. We release major product updates three to four times per year and will contact you to perform any necessary adjustments every time.